MINUTES OF A SPECIAL MEETING OF THE BOARD OF DIRECTORS OF THE TRIVIEW METROPOLITAN DISTRICT AND THE BOARD OF DIRECTORS OF THE WATER ACTIVITY ENTERPRISE, USING ZOOM FOR THE VIDEO CONFERENCE HELD

June 16, 2020

A Special meeting of the Board of Directors of the Triview Metropolitan District was held on June 16, 2020, beginning at 1:30 p.m. The meeting was conducted online using Zoom. This meeting was called to order at 1:30 p.m.

ATTENDANCE In attendance were Directors:

President:	Mark Melville
Vice President	Marco Fiorito
Treasurer	James Barnhart
Director	James Otis
Director	Anthony Sexton

Also in attendance were:

James McGrady, District Manager Chris Cummins, District Water Attorney Gary Shupp, District Attorney Joyce Levad, District Administrator Jennifer Kaylor, OCN

 \underline{Agenda} – Mr. McGrady distributed for the Board's approval the proposed agenda. A motion was made by Director Fiorito to approve the agenda. Upon a second by Director Otis vote was taken, and the motion carried unanimously.

ACTION ITEM:

Discussion regarding May 2020 water use and Utility Billing

a) Mr. McGrady stated Triview had a staff meeting Monday, June 14, 2020. We are dealing with the complaints from our customers and also encouraging installing new cellular meters and transponders in order for our customers to see water use on the EyeOnWater application. This will give the customer the information to manage their water use.

Many of the customers complaining, had not used a huge amount of water.

b) Triview plans to address these complaints by putting information in the newsletter, with common questions about the line items on the billing statement and what they are getting billed for.

ADJOURN

There being no further business to come before the Board, a motion to adjourn the meeting was made by Director Otis. The motion was duly seconded by Director Sexton. The motion carried unanimously. The meeting was adjourned at 2:30 p.m.

Respectfully Submitted

James C. McGrady Secretary for the Meeting